

OUR VALUES

Equality - Mutually rewarding, non-coercive and non-exploitative outcomes, regardless of age, gender, cultural background, social status, geographical location, sexual orientation, disability or religion.

Empathy and understanding - Clients bring a life of culture, experience and emotion with them to the situation in which they are involved. We acknowledge their right to have these feelings and to express them in a respectful manner.

Respect - Recognise the right of all stakeholders to make informed choices and to be responsible for these choices.

Professionalism - Services will be timely, coordinated, appropriate and of the highest ethical standard.

Excellence - Commitment to best practice, innovation and continuous quality improvement.

Commitment to staff and volunteers - Staff and volunteers will be valued, respected, supported and encouraged.

OUR VISION

To have a community in which carers are recognised and valued as a significant asset in which they have access to timely and appropriate services.

OUR MISSION

To enhance the quality of life for carers in the Northern Territory by providing:

- Quality service delivery
- Community development, education, information and awareness
- Advocacy
- Involvement in public policy formulation as it relates to carers

OBJECTIVES

Our primary objective is to offer carers, through best practice programs and support services, the advice and support that is aligned to the community's needs. Within the next 12 to 24 months this is to be achieved through activities that:

- 1 Maintain active engagement with and provide leadership and alternative pathways for the future direction of Carers Australia.
- 2 Develop and maintain strategic partnerships with Carers Qld and/or other like-minded organisations, with a view to expanding and strengthening Carers NT's reach.
- 3 Work with NDIA and the Northern Territory Government regarding the positioning of Carers NT to best meet the needs of carers in the Northern Territory.
- 4 Continue stakeholder engagement to increase awareness of care related issues.
- 5 Relocate the organisation to the HUB in Tiwi and develop the shared services model with likeminded organisations by December 2018.
- 6 Continue to develop the shared services model with Carpentaria and other likeminded organisations.
- 7 Develop and implement a strategic marketing and engagement plan that increases the linkages to corporate support and sponsorship.
- 8 Increase Carers NT's capital base by 10%.
- 9 Maintain the financial performance of the organisation, including annual surplus, with the production of an annual report for presentation to the AGM.

PRINCIPLES GUIDING OUR ADVOCACY FOR CARERS



OUR GOALS WITHIN THE NEXT 4 YEARS



INFLUENCE

Respond/influence and contribute to the direction of Carers Australia; and the strengthening of the National network.



ADVANCE

Continue to advance the profile of Carers NT and to promote awareness of care related issues.



SEEK

Seek to expand the provision of Carer Support Services – Urban, Remote and outside the Northern Territory.



PURSUE

Pursue business opportunities and development that contribute to capital growth.



IDENTIFY

Identify and strengthen partnerships with like-minded organisations to drive efficiencies.



RESPOND

Respond to the introduction of the NDIS; and explore opportunities for Carers NT.