

## Position Description

<b>Position Title:</b> Support Worker- Casual	<b>Department:</b> Service Delivery
<b>Location:</b> Katherine	<b>Direct / Indirect Reports:</b> Nil
<b>Reports to:</b> Team Leader / Coordinator	<b>Date Revised:</b> August 2019
<b>Salary Range -</b> Level 2.1 Carers NT Enterprise Agreement 2015	<b>Employment Status:</b> Casual
<p>Carers NT values its staff. We aim to provide a workplace where staff are consulted, involved and have opportunities to develop where there is job satisfaction and people enjoy coming to work.</p> <p>Carers NT staff are committed to outcomes of the organisation by being engaged, creative, innovative and proactively identifying continuous improvement opportunities. By accepting accountability, acting reliably and responsibly, and demonstrating loyalty, we preserve an environment that supports sincerity, honesty, ethical behavior resulting in a high level of trust between our community and each other.</p>	
<p><b>Position Summary:</b></p> <p>A Casual on Call Support Worker will be required to provide high quality services to clients with disabilities or those who are frail aged, and to their families/carers that enhances and promotes the quality of life for the client. This role will support clients to achieve their individual goals and objectives in accordance with their Individual Care Plan. Ensure that all services are delivered within a consumer directed care framework, ensuring choice and control is afforded to clients.</p>	
<p><b>Position Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Work under direction of the Team Leader / Coordinator or other identified role</li> <li>• Assist clients in activities of daily living, personal care, social activities and community access through the implementation of individual care plans, programs that are age appropriate and relevant to individual's goals.</li> <li>• Complete administration tasks including data base recordings</li> <li>• Adhere to Carers NT policies and procedures</li> <li>• Demonstrate respect, understanding and dignity to clients</li> <li>• Demonstrate confidentiality in all matters relating to services provided to clients and service information generally</li> <li>• Play an active role in the planning, design implementation and evaluation of daily programs.</li> </ul>	
<p><b>Position Selection Criteria:</b></p> <p><b>Essential:</b></p> <ul style="list-style-type: none"> <li>• Qualifications in Aged care, Disability or Community Care Services Work or equivalent (Minimum Certificate III)</li> <li>• Current First Aid Certificate and CPR certificate or willingness to obtain</li> <li>• Sound understanding of consumer directed care</li> </ul>	

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- Understanding of wellness and enablement principles and how they apply to the delivery of care services
- Demonstrated excellent interpersonal skills and communication skills both written and oral to effectively communicate with staff and clients and their families/carers.
- Ability to complete basic level written reports

### **Other Requirements:**

- Current NT Drivers Licence
- Current National Police Check
- Current Working with Children Clearance (Ochre Card)

### **Desirable:**

- Empathy and understanding of people who are aged, have a disability or have a medical condition and respect for their environment, their Carers, family and significant others
- Good understanding of aged care and disability service provision within the Northern Territory
- Experience in working with persons from diverse backgrounds
- Capacity to work autonomously and as a member of a Team
- Dementia Care Experience
- Manual Handling Training
- Effective computer skills (Word processing, database, Internet, email)  
Attention to detail and problem solving skills