

Position Title	Support Worker	Department	Service Delivery
Location	Darwin	Date Revised	20/09/2021
Reports to	Senior Support Worker; Team Leader; Manager	Employment Type	Casual

Carers NT values its workforce members. We aim to provide workforce members opportunities for consultation; involvement and development, job satisfaction and in a workplace where people enjoy coming to work.

Carers NT workforce members are committed to the outcomes of the Organisation by being engaged, creative, innovative and proactively identifying continuous improvement opportunities. By accepting accountability, acting reliably and responsibly, and demonstrating loyalty, we preserve an environment that supports sincerity, honesty, ethical behavior resulting in a high level of trust between our community and each other.

Position Summary:

The Support Worker assists care recipients in various respite environments including but not limited to, Centre based, Flexible Respite and Cottage respite. The Support Workers key purpose is to provide quality care that enhances and promotes the quality of life for the care recipient. Ensuring that services are delivered to the care recipient as per the care plan and within a consumer directed care framework.

Position responsibilities:

- *Work under direction of the Manager, Team Leader and Senior Support Worker*
- *Undertake planning and implementation of activities within day to day activities of Aged care and NDIS programs*
- *Complete administration tasks including data base recordings*
- *Maintain confidentiality on all issues related to Carers NT clients and teams*
- *Work health and safety – ensure own safety and the health and safety of others*
- *Maintain a safe and healthy workplace and work practices through supervision and ensuring all staff have the necessary information to perform work safely*
- *Recognise the importance of dignity and the rights of clients to have choice and control*
- *Adhere to all Carers NT policies and procedures*
- *Attend training as required to maintain and update skills and knowledge related to the role*

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Position Description FM 2-6141: Human Resources

Selection Criteria:

Essential:

1. *Qualifications in Aged Care, Disability or Community Care Services Work or equivalent (Minimum Certificate III)*
2. *Current First Aid Certificate and CPR certificate or willingness to obtain*
3. *Sound understanding of consumer directed care*
4. *Understanding of wellness and enablement principles and how they apply to the delivery of care services*
5. *Current NT Drivers Licence*
6. *Current National Police Records Check*
7. *Current Working with Children check (Ochre Card)*
8. *Empathy and understanding of people who are aged, disabled or have a medical condition and respect for the environment, their Carers, family and significant others*
9. *Good understanding of aged care service provision within the Northern Territory*
10. *Experience in working with older persons from diverse backgrounds*
11. *Capacity to work autonomously and as a member of a team*

Desirable:

1. *Dementia care experience*
2. *Effective computer skills (word processing, database, internet, email)*
3. *Attention to detail and problem-solving skills*

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