

# ANNUAL REPORT 2020 - 2021

Gail Marsh, Chair, and Steve Vitone, CEO, come together at the opening of the Wulagi Well-Being Centre opening to enjoy the sunset in this beautiful garden.

**Cover** The Grand opening of The Wulagi Well-Being Centre was a fantastic event, with a moving 'Welcome to Country' ceremony.



# FROM OUR

### **2020/2021** Another Challenging Year for Carers NT

Living and going about our daily life within the limitations of Covid is almost, sadly, normality for most of us. Each and every day we are going about our daily business and in addition providing care to loved ones while adhering to health requirements and guidelines.

Carers NT Management and staff have ensured a Covid safe working environment for our staff and anyone who is attending at our office sites across the NT. Carers NT have Covid Safe Policies and Procedures to ensure all government guidelines are followed and adhered to.

Our service has met demand for rural carers, this has been a proud moment to open the new office space in Humpty Doo. Carers living in those rural areas outside of Darwin can now attend the office in Humpty Doo which saves them coming into town. Her Honour the Honourable Vicki O'Halloran AO, Administrator of the Northern Territory and her husband Mr Craig O'Halloran visited the Open Day to see firsthand what our rural office offers to carers seeking assistance and support. Her Honour was very impressed with what has been established outside of Darwin. The Open Day was attended by many and a great day was had by all in attendance.

Carers NT had the pleasure of seeing the completion of the Carers NT Wellbeing Centre – Wulagi, including the amazing Sensory Garden during the 2020-2021 financial year. Her Honour the Honourable Vicki O'Halloran attended an event in June and we were very proud to have Her Honour formally open the facility on the night. The residence, activity room are a welcome addition for additional service provision and the garden-space is a relaxing area for carers to attend with their loved ones to enjoy a safe outdoor space. The garden is complete with the sound of relaxing water fountains and colourful plants throughout. We thank her Honour for her continued support.

In addition, we launched our Mobile office, the mobile van is fitted out as a travelling office space. The mobile office is very recognisable fully signed with bright colours to ensure they can be seen!! We recognised that not all carers can come into any of our offices easily, especially designed for people in rural and some remote areas. The Mobile office has designated staff that will take the service to rural areas and regions outside of Darwin. Our Nhulunbuy team continues to provide a wonderful service to NDIS participants, this model of care allows people to "Stay on Country" and stay connected to family, while living their best life. Carers NT are proud to have engaged with local Yolngu people that are now working at the facility. This successful partnership is a result of working together and being supported by ALPA under the National Indigenous Australians Agency – 1000 Jobs Package to bring this to fruition.

What is so rewarding here is that there is no language barrier as local people are caring for their people whilst being trained and supported to achieve success.

We also recognise and acknowledge the support and services delivered to carers from our local staff in our other regions, Alice Springs, Katherine, Humpty Doo and Ramingining.

Carers NT, once again, as an organisation is in a very strong position, we continue to operate with a healthy operational surplus and strong balance sheet. I would like to acknowledge our finance team for ensuring we are operating within our budgets and ensuring we are achieving successful audit results.

I would also like to acknowledge and thank our CEO Steve Vitone and the entire team at Carers NT. Steve's passion drives the success of the organisation each and everyday. His innovation and drive continue to lead the organisation, alongside the support provided from our Board of Directors.

Our Board of Directors at Carers NT provide support, insight and decision making at board meetings and assist to achieve the very successful position we are in. Thank you to each and everyone of you for your dedication and support.

Caring for a loved one can be tough, please know, as a service, Carers NT will assist and support you to navigate and survive your caring journey.

Kind Regards,

#### Gail Marsh | Chairperson

# FROM OUR



Carers NT is providing services Northern Territory wide as the Integrated Care Support Service provider for the Department of Social Services, providing Supported Independent Living (in very remote) under the National Disability Insurance Scheme and Aged Care Services under the Commonwealth Home Support programme through My Aged Care with the Department of Health.

We take our duty of care to our carers and participants very seriously. We have a governance framework that ensures business continuity, pandemic preparedness, and adherence to legislative requirements. This has put us in good stead throughout the pandemic enabling us to continually deliver services throughout this challenging time.

We have remained agile and responsive to the needs of carers, families, participants and our staff. I would like to thank and commend our staff for their incredible resilience and commitment. I've been humbled and touched by the many, many stories from our staff, carers and participants. During the 2020 – 2021 financial year we have experienced an increase in staff by 45%, having a total of 93 employees at 30 June 2021.

The Carers NT Wellbeing Centre –in Wulagi, will allow us to expand on services in the northern suburbs, whilst the opening of the new office in Humpty Doo and the introduction of a mobile outreach office has proven to be hugely successful in providing services to carers in both rural and regional locations. The Nhulunbuy operation has gone from strength to strength, we have employed and trained a number of local Yolngu staff and many other local residents to provide an exemplary service that is co-designed to ensure we deliver culturally informed services of a high quality in a very remote setting.

The recently appointed Mr David Bosanko as Chief Business Development Officer to lead and support change and maximise the potential for growth of the organisation will continue to identify ways to improve participants, service users and employee experiences.

To provide our customers with high quality, safe, and suitable support, we are actively pursuing strategic partnerships with organisations who share our vision. These innovative projects will enable us to support our customers to live full and independent lives where choice and control is paramount.

Lastly, I would like to thank our very experienced board of Directors for their support and direction through a very challenging period

Steve Vitone | CEO Carers NT

and regional locations. Workforce Members by Country of Origin period ending June 2021



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# CARERS NT PARTNERING WITH THE CARER GATEWAY

Carers NT commenced providing services as the Carer Gateway Service Provider for the Northern Territory in April 2020.

The team has evolved to 14 staff across the Territory with offices in Alice Springs, Darwin, Humpty Doo and Nhulunbuy. The Carer Gateway aims to make life easier for carers. Services include in person counselling services or telephone counselling as well as interactions with our Care Support Planners who will guide the carer through the Gateway, including registration and Carer Star completion. We also connect carers with other carers in similar situations through in person 'Peer Support Groups' or online forums.

The Humpty Doo office opened in April 2021 to support carers in Palmerston and the rural area. This has enabled Carers NT to deliver supports such as Peer Support, Counselling, Carer Stars and Goals planning from that site. It has also expanded our local networking opportunities to the Greater Darwin Region.

Reaching remote carers is not without its challenges and Carers NT has identified the need for face to face promotion in areas like Katherine, rural Darwin and Tennant Creek. The mobile office recently purchased by Carers NT has enabled the staff to access carers in some of these regions and spread the word about Carers NT and Carer Services through the Carer Gateway.

The Coordinator in Alice Spring has recently completed visits to Hermannsburg and Tennant Creek which has resulted in identifying carers registering for supports, other service providers who may be able to provide services to carers and to provide information to other relevant businesses who may refer carers to Carers NT for supports. Helping to spread the word about Carer Gateway and Carers NT services is Carers NT outreach team who attend many local and remote events. The mobile office is used for all these events, the vehicle wrap is great advertising and catches a lot of attention.

Our focus during 2020 – 2021 has been to connect with as many carers as we can, check in on people who may have been affected by the COVID-19 Pandemic and put some supports in place to suit the carers individual needs.

Carers NT will continue to explore opportunities to expand our services and would love to hear from carers in the NT, give us a call on 1800 422 737.





# THE YEAR IN REVIEW 20-21 HIGHLIGHTS

#### **JUNE 2020**

### The Chief Minister, Hon Michael Gunner visited the new Carers NT facility in Nhulunbuy.

This regional community services hub provides a range of services, focusing on delivering Supported Independent Living and Aged Care respite services for NDIS participants and community members with CHSP packages in the Nhulunbuy and surrounding areas of the East Arnhem region. With a real focus with 'Staying on Country'

#### 2 Recognising Frontline Workers in the NT

Her Honour the Honourable Vicki O'Halloran, Administrator of the Northern Territory, held an afternoon tea at Government House to recognise the dedication and efforts of the frontline workers during the early stages of the COVID-19 pandemic. Kannan, Heidi and John attending representing the entire team who worked tirelessly to ensure carers continued to receive services during these uncertain times. We appreciate Her Honours continued patronage of Carers NT.

#### **AUGUST 2020**

#### Work at the Carers NT Wellbeing Centre - Wulagi

The project begins on the organisations Wulagi properties transforming them into an integrated site, allowing Carers NT to expand services. This project was supported by the NTG Immediate Works Grant.

#### OCTOBER 2020

#### 4 Young Achiever Awards

As a result of COVID-19, the young Achiever Awards night was postponed and ended up as a virtual event. To acknowledge and celebrate the finalists of the Young Carer Award, Carers NT created their own special event. Emily Carbillo was announced as the Young Carer – Young Achiever Award recipient for 2020.

#### 5 National Carers Week

National Carers Week was celebrated a little differently than usual due to COVID-19 pandemic restrictions being in place. We were still able to engage the general public through static displays and social media, raising awareness to the important role that carers play in our community.

We were fortunate to have a visit by the Hon Kate Worden MLA showing her support for National Carers Week.

#### JANUARY/FEBRUARY 2021

#### 6 Creative, Resilience, Wellbeing & You Workshops with Amy Hetherington

A number of workshops were facilitated by Amy Hetherington for carers and young carers. These were well supported and everyone had a lot of fun learning through a mix of various creative games and activities. It was a great opportunity to share experiences and celebrate each other.

#### APRIL 21

#### Couch Surfing

An annual event hosted by Anglicare NT to help raise awareness and celebrate the resilience of young people on Youth Homelessness Matters Day. A number of the young carers got together and had a lot of fun "dressing up" their entry and as a result came away with Runner Up for the Best Dressed Couch

#### 8 Open Day at the Humpty Doo

April saw the opening of the new Carers NT facility in Humpty Doo. This space offers a great opportunity for the members of the rural community to engage in regular groups and activities and also drop by and chat to the staff about their caring role and see what services are available to support them in their caring role

#### MAY 2021

#### Mobile Office embarks on its first journey

Carers NT is set to spread the word about the Carer Gateway and connect with carers and service providers out in the remote communities of the Northern Territory. This mobile office is able to reach out to the communities outside of the Darwin region and provide information about the supports and services available to carers through Carer Gateway.

#### **JUNE 2021**

#### 🔟 8th Annual Charity Golf Day

A well supported event with 14 teams of 4 hit the Palmerston Golf & Country Club course on a very hot day. Thanks to the generosity of our 2 major sponsors Gallagher and Paywise and the local Darwin businesses who donated prizes for the event. Bridge Toyota came away victors on the day, but heaps of fun was had by all, all funds raised will be used in the NT to support carers.

#### 1 Opening of Carers NT Wellbeing Centre – Wulagi

The Carers NT Wellbeing Centre – Wulagi was officially opened by Her Honour the Honourable Vicki O'Halloran, Administrator of the Norther Territory. With this expansion, Carers NT will be able to offer additional services and includes a purpose-built sensory garden, the first of its kind in the Northern Territory.



# NDIS & CARERS NT IN HARMONY

dentifying and gaining access to culturally appropriate disability support services in a remote location, comes with extensive challenges; Carers NT have neatly filled a significant gap in the East Arnhem region with their expansion of services, in particular a 10-bedroom - 24/7 Supported Independent Living home.

The past 12 months have seen local NDIS participants gain access to necessary support services, through Carers NT, including the following:

- 13 participants have accessed Short Term respite accommodation
- 2 participants have accessed Medium Term respite accommodation
- 3 participants have been able to "Return to Country" to remain engaged with family, ceremony and culture.
- 4 Supported Independent Living participants, now reside contently within the Carers NT home.

Carers NT East Arnhem services have provided over 200 hours of supports to provide individuals with access to their cultural homelands, communities and homelands, by means of 4-wheel driving and charter flights to and from these extremely remote locations.

Additionally, Carers NT East Arnhem services have been fortunate to provide supports for 3 Aged Care participants. This took a tailored approach to support these individuals who otherwise would not have access to appropriate supports in Nhulunbuy.

Carers NT continues to strive to provide culturally appropriate Disability Support Services to Yolngu.





### We pride ourselves on:

 Refining our locally informed knowledge, connections and expertise.

 Partnering with our participants and their families to ensure that each person receives high quality, individualised services.

Building strong, trusting relationships with each participant so that they can access the opportunities and services unique to their own ambitions and goals.

Providing flexible service delivery to suit participant's individual circumstances, including the ability to meet outside of regular business hours, at a place convenient and comfortable for them.

Building ability to act independently empowering participants to access and coordinate their supports and provide assistance to help them participate more in their community.

We are committed to the NDIS Code of Conduct and to helping participants live their best life

# VISION

To have a community in which Carers are recognised and valued as a significant asset in which they have access to timely and appropriate services

## **MISSION**

To enhance the quality of life for our client groups and the wider community in the Northern Territory by providing:

- Quality service delivery
- Community developed, education, information and awareness
- Advocacy
- Involvement in public policy formulation as it relates to carers

STRENGTHS		WEAKNESSES			
В	SE		В	SE	
4	4	Financial stability of Carers NT	2	4	Difficulty in recruiting quality staff
1	3	Strong management	3	1	Lack of a marketing plan
3	1	A good reputation		3	Transition for change - ongoing
1	1	Responsive to needs	2		Not understanding needs of the sector
2		Hosts sector DADS meeting aids profile	1		Who are we, low coverage of total carers
	1	Committed / passion for the industry	1		Only funded for specific services
1		Agility / flexibility to develop	1		Lack of public awareness of C NT
1		Board is well connected to the sector			Lack of clarity of a definition of Carers
		Innovation in program develop / delivery			Difficulty in attracting staff to remote
		All staff/team well connected to the sector			
13	10		10	8	
OPPORT	UNITIES		THREAT	rs	
в	SE		В	SE	
4	4	Providing more NDIS services	4		Change in government policy

Б	SE	
2	4	Dementia care services
5		
	2	To become an employer of choice
3		
2		To attract clients with a package
2		
		Targeted employment strategies
		More clearly describe/promote CarersNT
		Balance resources NDIS/Carer funding
	10	

THREATS			
В	SE		
4		Change in government policy	
1	1	Changes in funding models	
2		Increasing competition, services, represent	
1	1	Balance resource NDIS/Carer funding	



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#### Sitting members elected at AGM 07/11/2020

Mrs Gail Marsh | Chairperson Mr Steve Balch | Company Secretary/Director Mrs Marie-Louise Pearson OAM | Director Professor Greg Shaw | Director Ms Lynne Strathie | Director Mrs Sandra Byard | Director Mr Adam Hayes | Director

#### Directors filling Casual Positions during 2020/21

Mr Tony Webb | 10/02/2021 Ms Martina Hazelbane | 10/02/2021

#### Directors who retired during 2020 - 2021

Mr Greg McMahon | 07/11/2020

#### 2026 CNTL Long-Term Goals

- Continue to explore opportunities through the NDIS for CNTL;
- Continue to expand the provision of Carer Support Services – Urban, Remote and outside the Northern Territory
- Continue to advance the profile of CNT Land to promote awareness of care related issues;
- Pursue business opportunities and development that contribute to capital growth; and
- Respond/influence the direction of Carers Australia and the strengthening of the National Network

### **Primary Objectives**

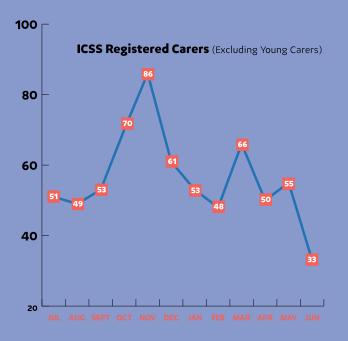
Our primary objective is to offer carers, through best practice programs and support services, the advice and support that is aligned to the community's needs and falls within the ICSS tender specifications.

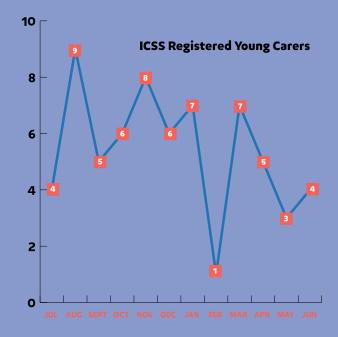
Within the next 12 to 24 months this is to be achieved through activities that;

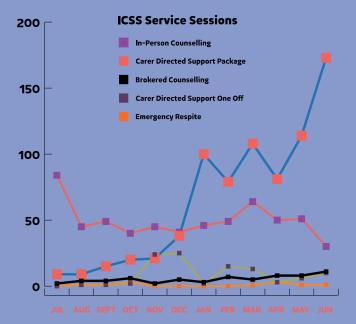
- Work with the Commonwealth DSS to position CNTL as the desired contractor for the next round of the ICSS tendering
- Given the NDIA and the NTG to position CNTL to best meet the needs of NT carers
- Continuing stakeholder engagement increasing awareness of care related issues
- Continue to develop the shared services model with Carpentaria Disability Services and other organisations
- Create a strategic marketing & engagement plan increasing links to Corporate support and sponsorship
- Develop strategic partnerships with organisations, with a view to expand and strengthening CNTLs reach
- Maintain the Financial performance of the organisation, including annual surplus, present an annual report to AGM
- Maintain active engagements with Carers Australia
- 5 Increase CNTL capital base by 10%

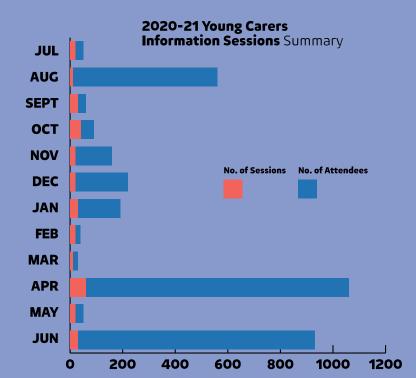
#### Additional financial measures may include:

- 🂪 Annual Profitability
- S NDIS contracting/Gove profitability
- 💪 Ratio of total Wages to total income
- log Net asset position of the company
- 🌜 Assets/liabilities ratio

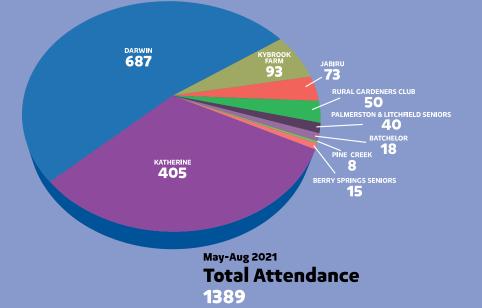








ICSS Van Engagement Summary







The Young Carer program is part of the Integrated Carer Support Services funding from the Department of Social Services. Carers NT had one dedicated role for a Young Carer Care Support Planner during 2020 – 2021. During that period the Care Support Planner assisted young carers aged between 12 – 25 years with a focus on education and employment. The Young Carer Bursary Program supports young carers to continue with their education. The program offers 1000 bursaries of \$3000 each year. Young carers across Australia can apply from August until late September. Several Young carers throughout the Northern Territory where successful in their applications for a bursary. The funds can be used towards supporting the Young Carer in their education or training. Young Carers participated in the annual Couch surfing event in April to celebrate the resilience of young people affected by homelessness on National Youth Homelessness Matters Day. The group met leading up to the event to decorate the Young Carers couch, to be rewarded with the runner up prize for 'Best Decorated Couch".

#### Some of the many workshops during 2020 - 2021

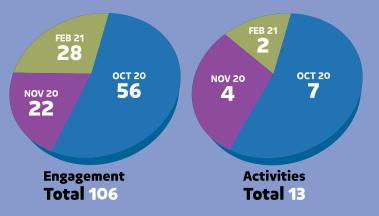
- Creativity, Resilience Wellbeing & You! with Amy Hetherington
- Youth Mental Health First Aid with Dianne Borella
- Young Carers Balanced Choice Workshop with Adam Drake

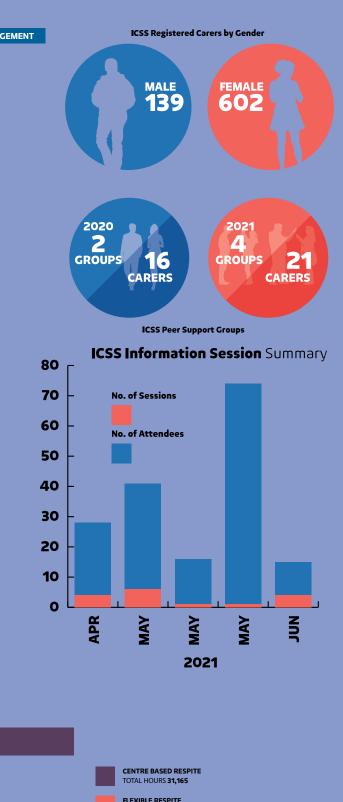


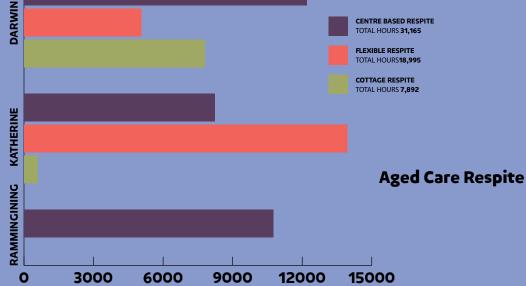
#### **NCCP** Activities

NCCP ACTIVITIes			
TRAINING	VENUE	MONTH	ENGAG
Training/Guidance session for CC role with PITC, APM & NDIS Danny Curtis	Harrys Place	Oct-20	4
Training/Guidance for CC role with Simon Chung, NDIA Darwin	Darwin	Oct-20	3
Carers Week, Carers NT info stall Casuarina	Casuarina Shopping Centre	Oct-20	3
CC Role intro, Danila Dilba Coordinators	Malak	Oct-20	8
CC Role intro - Saltbush/Karen Sheldon, Sarah H	Harrys place	Oct-20	-
CC Role intro, CAAPS, Mission Australia, Danila Dilba & Orange Sky	Mindil Beach	Oct-20	28
CC Role intro to Bagot Danila Dilba (picked up 7 participants)	Bagot Community Darwin	Oct-20	3
Darwin Aged & Disability Services (DADS) Network meeting	Harrys Place	Oct-20	7
CC Role intro and Carer Gateway Intro, ECA NT	Berrimah	Nov-20	10
CC Role intro Return to Country Larakia	49 Bradshaw Tce	Nov-20	4
CC Round Table at APM	APM Fannie Bay	Nov-20	6
CC introduction with Team Health	Team Health	Nov-20	2
CC Role Intro RDH Social Work Department	RDH Auditorium	Dec-20	20
CC Role Intro, Melaleuca	Melaleuca	Dec-20	2
CC Role Intro, RDH Social Workers	Allied Health- RDH	Feb-21	4
Darwin Aged and Disability Services (DADS) Network meeting	Harrys Place	Feb-21	24

#### NCCP Activities Summary







## MANAGING & GROWING CARERS NT AGED CARE SERVIC

Covid-19 created some challenges during the 2020-2021 period. The Pandemic causing shut down of most of Carers NT Commonwealth Home Care Support program services across the Top End for a period, meant an increase in target hours having to be met when the pandemic restrictions were lifted.

During the 2020-2021 period the Aged Care Program delivered 31,165 hours of Centre Based respite support in Darwin, Katherine and Ramingining. 18,995 hours of Flexible respite support was delivered across Katherine and Darwin, this included a camp at Bitter Springs and several more camps at Coomalie creek in the dry season.

There was an influx of requests for respite from remote clients to come to Darwin prior to the end of 2020 and this was due to this cohort of clients being a little anxious about leaving community prior due to possible risk of COVID-19.

7,892 hours of Cottage respite was delivered across Darwin and Katherine regions. Cottage respite increased in demand which could be due to the reduction in access to residential respite beds and carers not being able to get a substantial longer break from their caring role.

Overall client referrals for most areas continued to have a steady flow through My Aged Care during the 12-month period.



### **FINANCIAL PERFORMANCE** 2020-21

#### STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME YEAR ENDED 30 JUNE 2021

	Note	2021	2020
		\$	\$
REVENUE			
Grants	2	5,756,332	5,320,123
Other income	2	4,272,943	1,221,450
TOTAL REVENUE		10,029,275	6,541,573
EXPENDITURE			
Advertising & promotion		460,476	131,623
Assets purchased <\$5,000		137,652	188,039
Audit/Accounting fees		24,779	23,580
Bad Debts		1,169	-
Board/Governance expenses		82,297	41,723
Client support services		784,172	905,695
Computer expenses		207,740	171,024
Consultancy fees		114,907	248,652
Depreciation		506,059	341,542
Impairment loss		-	6,083
Insurance		67,448	46,869
Interest expense		451	-
Interest expense on lease liabilities	6 (ii)	44,995	46,177
Miscellaneous expenses		185,963	109,790
Motor vehicle expenses		292,005	231,748
Postage, freight & courier		63,382	51,874
Rent	6 (ii)	274,207	112,016
Repairs and maintenance		187,290	51,948
Staff costs		5,147,773	3,266,662
Telephone & internet		45,830	46,605
Travel & accommodation		151,965	176,408
TOTAL EXPENDITURE		8,780,559	6,198,058
Net current year surplus		1,248,715	343,515
Other comprehensive income		-	-
TOTAL COMPREHENSIVE INCOME		1,248,715	343,515

AS AT 30 JUNE 2021			
	Note	2021	2020
		\$	\$
URRENT ASSETS			
Cash and cash equivalents	3	2,210,038	2,124,762
Trade and other receivables	4	240,256	74,656
Other assets	5	61,380	48,529
FOTAL CURRENT ASSETS		2,511,674	2,247,947
NON-CURRENT ASSETS			
Property, plant and equipment	7	3,081,717	2,380,466
Financial assets	18	5,000	5,000
Right-of-use assets	6	774,472	836,864
TOTAL NON-CURRENT ASSETS		3,861,189	3,222,330
TOTAL ASSETS		6,372,863	5,470,277
CURRENT LIABILITIES			
Trade and other payables	8	330,629	257,369
Other liabilities	9	587,495	1,063,758
Lease liabilities	10	278,398	214,933
Borrowings	11	10,075	16,056
Employee benefits	12	460,334	311,714
FOTAL CURRENT LIABILITIES		1,666,931	1,863,830
NON-CURRENT LIABILITIES			
Borrowings	11	-	34,122
Lease liabilities	10	529,654	640,266
Employee benefits	12	50,701	55,197
Total Non-Current Liabilities		580,355	729,585
Total Liabilities		2,247,286	2,593,415
NET ASSETS		4,125,577	2,876,862
EQUITY			
Reserve		34,676	34,676
Retained surplus		4,090,901	2,842,186
TOTAL EQUITY		4,125,577	2,876,862

#### **STATEMENT OF MOVEMENTS IN EQUITY** FOR THE YEAR ENDED 30 JUNE 2021

#### 2021

2021			
	Leave Reserve	Retained earnings	Total
	\$	\$	\$
Opening balance	34,676	2,842,186	2,876,862
Surplus for the year	-	1,248,715	1,248,715
TOTAL EQUITY	34,676	4,090,901	4,125,577
2020			
Opening balance	-	2,498,671	2,498,671
Transfer to leave reserve	34,676	-	34,676
Surplus for the year		343,515	343,515
TOTAL EQUITY	34,676	2,842,186	2,876,862
STATEMENT OF CASH FLOWS			
FOR THE YEAR ENDED 30 JUNE 2021	Note	2021	2020
	Note		
		\$	\$
CASH FLOWS FROM OPERATING ACTIVIT	IES		
Receipt of grants		5,279,969	4,991,169
Other receipts		4,064,877	1,130,091
Payments to suppliers and employees othe	er receipts	(8,023,253)	(5,858,115)
Finance costs		(45,446)	(46,177)
Dividends received		250	250
Interest received/other income		14,300	36,702
Net cash generated from operating activ	vities -	1,290,697	253,920
CASH FLOWS FROM INVESTING ACTIVITI	ES		
Proceeds from sale of property, plant & equ	uipment	33,038	45,454
Payment for property, plant & equipment	_	(917,400)	(1,883,253)
Net cash used in investing activities	-	(884,362)	(1,837,799)
CASH FLOWS FROM FINANCING ACTIVITI	ES		
Repayment of lease liabilities		(280,956)	(214,325)
Repayments of bank loan		(40,103)	-
Net cash used in financing activitie	- S	(321,059)	(214,325)
Net cash increase/ (decrease) in cash held	I	85,276	(1,798,204)
Cash and cash equivalents at beginning of financial year		2,124,762	3,922,966
Cash and cash equivalents at end of financial year	3	2,210,038	2,124,762

### DIRECTORS DECLARATION

#### Carers NT Ltd ABN 13084010362

#### DIRECTORS' DECLARATION

In accordance with a resolution of the Directors of Carers NT Limited, the directors of the registered Company declare that, in the directors' opinion:

- 1. The financial statements and notes, as set out on pages 2 to 22, satisfy the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and:
  - comply with Australian Accounting Standards Reduced Disclosure Requirements applicable to a. the Company; and
  - h give a true and fair view of the financial position of the registered Company as at 30 June 2021 and of its performance for the year ended on that date.
- There are reasonable grounds to believe that the registered Company will be able to pay its debts as 2. and when they become due and payable.

This declaration is signed in accordance with subs 60.15(2) of the Australian Charities and Not-for-profits Commission Regulation 2013.

Director~ Date 2819721.

Date Gail Maush Chairperson

28/9/21 SRBHEN BALCH Director CONPANY SEC REPARY

#### NORTHERN TERRITORY GOVERNMENT 2% **INCOME FROM** CARERS **PROGRAMS** & **AUSTRALIA** 1% **FUNDERS** DEPARTMENT **OF SOCIAL** SERVICES 28% **NDIS CONTRACTED** SERVICES 38% DEPARTMENT **OF HEALTH** 31%



#### Independent Auditor's Report to the members of Carers NT Limited

#### Auditor's Opinion

We have audited the financial report of Carers NT Limited (the "Company"), which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the directors' declaration.

In our opinion, the accompanying financial report of Carers NT Limited is in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 (the "ACNC Act"), including:

- giving a true and fair view of the Company's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- (ii) complying with Australian Accounting Standards Reduced Disclosure Requirements and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the "Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Responsibilities of the Directors for the Financial Report**

The Directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the ACNC Act and for such internal control as the Directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

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#### Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due
  to fraud or error, design and perform audit procedures responsive to those risks, and
  obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.
  The risk of not detecting a material misstatement resulting from fraud is higher than for
  one resulting from error, as fraud may involve collusion, forgery, intentional omissions,
  misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Directors.
- Conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Merit Partners

Merit Partners

MunLi Chee Partner

Darwin

28 September 2021



The Opening of Humpty Doo Carers NT was welcomed by rural carers.

For further information on our events or services please visit our website, social media pages or contact us on: Phone: 08 8944 4888 1800 422 737 Email: carersnt@carersnt.asn.au Post: PO Box 40135 Casuarina NT 0810

Darwin

Harry's Place, 1 Willeroo Street, Tiwi

**Humpty Doo** 

26 Vereker Street, Humpty Doo, NT

**Alice Springs** 

Unit 1, 9 Parsons Street

www.carersnt.asn.au

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