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IN LOVING MEMORY

Mr. Russell Beazley
1924 – 2025

This annual report is dedicated to the memory of Mr. Russell Beazley, a cherished member of the Carers NT family who brought joy, wisdom, and warmth to all who knew him.

Russell's remarkable 101 years were marked by resilience, kindness, and an enduring spirit that touched the hearts of our staff, volunteers, and fellow clients. His presence at our Howard Springs respite centre reminded us daily of why we do this work – to ensure that every person in our care is valued, celebrated, and supported to live their best life.

We were privileged to celebrate Russell's 101st birthday with him, surrounded by friends and the caring team at Howard Springs. You can read more about this special day on page 34 of this report – a celebration that captured the essence of who Russell was and the meaningful relationships that define quality care.

Russell's legacy lives on in the smiles he shared, the stories he told, and the example he set. We are honoured to have been part of his journey. Forever in our hearts.

ABOUT THE COVER

On this cover, we honour Mr. Russell Beazley, a cherished member of the Carers NT family who lived an extraordinary 101 years filled with resilience, kindness, and wisdom. Captured during his birthday celebration at our Howard Springs centre, this image represents the warmth, connection, and compassion that define our community. Russell's remarkable life continues to inspire us to celebrate every story and uphold the dignity and joy of those we support.



01 LEADERSHIP & VISION





VISION

To have a community in which carers are recognised and valued as a significant asset in which they have access to timely and appropriate services.

MISSION

To enhance the quality of life for carers in the Northern Territory by providing quality service delivery, community development, education, information and awareness, advocacy, and involvement in public policy formulation as it relates to carers.

Message from our Chair

GAIL MARSH *Chair, Carers NT Board*



It has been another busy and rewarding year for Carers NT as we continue to support carers across the Northern Territory. Our commitment remains strong: to assist carers in managing their roles while ensuring they feel supported, valued, and empowered.

Carers NT is now stronger than ever, well-positioned to continue delivering high-quality services across all areas of operation – including Aged Care, NDIS services, and support for carers through the Carer Gateway program. As Chair, I am incredibly proud of our dedicated team and grateful for their unwavering commitment to making a meaningful difference in people's lives every single day.

I would particularly like to acknowledge our exceptional and unique NDIS service in Nhulunbuy. This service continues to grow, with a current waiting list, reflecting the high demand and quality of care delivered. Through the Pacific Australia Labour Mobility (PALM) Scheme, we have been fortunate to welcome passionate and committed employees, further strengthening our ability to deliver culturally safe and community-focused services.

“ Our Nhulunbuy NDIS program allows participants to stay on Country, enabling connection with family and community – a vital component of well-being and healing. Providing services in such remote regions is always challenging, yet our team continues to excel.

Our centre-based aged care respite services in Darwin, Katherine, and Ramingining also remain well-attended and highly valued. Similarly, carer support groups in Darwin and Howard Springs provide essential "time out" for carers – giving them space for self-care and activities they may not otherwise be able to enjoy.

Our Young Carer Program continues to thrive, with many successful workshops bringing young carers together. These workshops offer creative, relaxed spaces where young people can connect with others who share similar experiences – reducing isolation and strengthening community bonds.

I would like to extend my deepest thanks to our outstanding Executive Management Team – CEO Steve Vitone, Deputy CEO Chris Hayward, and Executive Manager Finance Yugesh Soni – for their continued dedication to our mission. I also wish to thank every staff member across the NT and beyond for the compassion, energy, and care they bring to their work. Whenever I visit our services, I am struck by the same common elements: laughter, music, and heartfelt care – always delivered with a smile.

On behalf of the Board of Carers NT, we look ahead with confidence. While the future will no doubt bring challenges, I have every faith that our team will meet them with agility, strength, and purpose.

Thank you for your continued support.
Gail Marsh, Chairperson



STEVE VITONE
CEO, Carers NT Board

I am pleased to present Carers NT's annual report, reflecting on what has been our most successful year to date. It is with great pride and gratitude that I share the remarkable achievements and growth our organisation has experienced over the past twelve months.

This year marks a significant milestone in Carers NT's journey. We have not only met our strategic objectives but exceeded them, demonstrating our unwavering commitment to supporting carers and families across the Northern Territory. The expansion of our services and the positive impact we have made in our communities stands as a testament to the dedication of our entire team.

Our most notable achievement this year has been the significant expansion of our dementia care services. As dementia continues to present one of the most pressing healthcare challenges of our time, Carers NT has stepped forward to fill critical service gaps in our community. These enhanced services provide essential support to families navigating the complex journey of dementia care, offering both practical assistance and emotional support when they need it most.

“The growth of our dementia care program reflects our commitment to responding to emerging community needs and ensuring that no family faces these challenges alone. Through innovative service delivery models and evidence-based support programs, we are making a tangible difference in the lives of those affected by dementia across the Territory.

Our NDIS, aged care, and carer gateway teams continue to deliver exemplary services that reach families and carers in every corner of the Northern Territory. The dedication and professionalism of these teams ensure that our clients receive the highest quality support, tailored to their individual needs and circumstances.

The consistent delivery of exceptional services across all our programs demonstrates our organisation's maturity and our team's unwavering commitment to excellence.

Each interaction with our clients reinforces our mission to provide comprehensive, compassionate care and support.

Carers NT's commitment to innovation and research excellence is exemplified by our groundbreaking partnership with RMIT University. Together, we are delivering a comprehensive 5-year research project with a focus on post viral disease management for rural and remote carers and communities. This pioneering research initiative positions Carers NT at the forefront of evidence-based practice development, ensuring our services are informed by the latest research and best practices.

Our continued sectoral leadership extends to our leadership in the Pacific Australia Labour Mobility (PALM) scheme, where we remain a trusted leader in facilitating meaningful workforce development opportunities. This program demonstrates our commitment to building sustainable workforce solutions while supporting our Pacific neighbours. Furthermore, our innovative workforce development partnerships with Connect OS and Canex Resources represent strategic approach to building workforce-

capacity and creating pathways for overseas workers. These partnerships are instrumental in addressing the Northern Territory's care sector workforce challenges, ensuring we can continue to meet growing demand for quality care services across our region.

None of our achievements would be possible without the continued support of our sponsors. Their ongoing commitment enables us to deliver on our mission and purpose, ensuring that we can reach more families and provide enhanced services across the Territory. We are deeply grateful for their partnership and shared vision for a more supportive community for all carers and community members.

I extend my heartfelt thanks to our Chair, Gail Marsh, and our distinguished Board of Directors. Their strategic leadership, guidance, and unwavering support to both the executive team and our organisation as a whole have been instrumental in our success. Their governance and oversight ensure that Carers NT remains focused on our core mission while positioning us for sustainable growth and innovation.

The board's commitment to excellence and their collaborative approach with our executive team create the strong foundation upon which our continued success is built.

Carers NT maintains a strong balance sheet, reflecting sound financial management and strategic planning. This financial stability positions us excellently for future growth and service expansion. Our robust financial foundation provides the security and flexibility needed to respond to emerging opportunities and community needs.

As we look to the future, Carers NT is actively seeking opportunities to expand our services to better meet the evolving needs of the community. We are particularly focused on enhancing our reach to people living in rural and remote communities, ensuring that geographic location does not become a barrier to accessing quality carer support services.

Our commitment to growth is matched by our dedication to maintaining the high standards of service that our community/participants have come to expect. As we expand, we will continue to prioritise quality, accessibility, and innovation in all our service delivery.

In closing, I want to express my sincere gratitude to every member of our team, our board, our sponsors, and our community partners. Together, we have achieved remarkable success this year, and together, we will continue to make a positive difference in the lives of carers and families in our beautiful community.

The year ahead holds tremendous promise, and I am confident that Carers NT will continue to lead the way in providing exceptional support services throughout the region.

Thank you for your continued support and commitment to our shared vision of enabling the best standards of supports and carer supports across our communities.

Steve Vitone, CEO





02 PROGRAM HIGHLIGHTS & UPDATES



DEMENTIA CARE PROJECT

Building Capacity for Quality Dementia Respite Care



Since its commencement in October 2024, the Building Capacity Quality Dementia Respite Care Program has addressed a critical gap in longer-term respite options for carers of people living with moderate to advanced dementia. The program provides carers and care recipients with access to respite of up to 11 nights in a newly refurbished, dementia-friendly home environment, supported 24 hours a day by trained staff.

In its first year, 17 carers and care recipients have accessed overnight respite, with many experiencing this type of support for the very first time. One of the most innovative features is the four-night trial stay for new clients, allowing carers to remain onsite during the initial respite period.

This approach gives staff the opportunity to assess individual care needs while supporting a smooth transition to longer stays, providing carers with reassurance that their loved one's routines and personal requirements are considered from the outset.

Beyond respite itself, staff have played a vital role in helping carers reconnect with the Carer Gateway and aged care services, ensuring ongoing support and continuity of care. For many carers, navigating the aged care system can feel overwhelming and is often postponed at the cost of their own health and wellbeing. This program has proven to be a valuable bridge to longer-term supports, with carers consistently reporting feeling more confident, reassured, and better supported after experiencing the service.

AGED CARE RESPITE SERVICES

At Carers NT, we are proud to provide aged care respite services that reach right across the Northern Territory. From urban centres to some of the most remote communities in the country, our programs are built on connection, inclusivity, and respect—ensuring every carer and care recipient can access the support they need, no matter where they live.

Our approach combines professional care with cultural understanding, practical support, and genuine compassion. Over the past year, we have strengthened our reach across the Territory through our core respite hubs in Darwin, Howard Springs, Ramingining, and Katherine.



DARWIN AND HOWARD SPRINGS: EXCELLENCE IN CARE

Our facilities in Wulagi and Howard Springs continue to serve as cornerstones of respite care, offering day respite five days a week and four days a week respectively. The facilities are also regularly used for cottage respite, providing a much-needed break for participants and their carers. With a balanced mix of male and female clients and staff, the centres foster a welcoming environment where everyone feels at home.

Clients enjoy a diverse program of activities, from Movement with Music and group singing to gardening, cooking, crafts, and morning walks. Community groups from Palumpa, Wurrumiyanga, Milikapiti, Pirlangimpi, Maningrida, Numbulwar, and Binjari are regular visitors, ensuring remote clients are included and supported. Our services also extend beyond the centres, with in-home support for those in rural areas. With clients aged between 75 and 101, we are proud to deliver holistic, person-centred care that spans generations.



RAMINGINING: REMOTE COMMUNITY EXCELLENCE

In Ramingining, our day respite program addresses the unique challenges of remote service delivery by ensuring culturally appropriate support and practical assistance. Activities range from traditional hunting expeditions to group-based social programs, designed in collaboration with local organisations and visiting services.

We also provide counselling, education, and advocacy for unpaid family carers, recognising the importance of supporting carers as well as care recipients. Thanks to the dedication of our Regional Respite Coordinator, Wendy Haydock, Carers NT has been able to maintain strong community connections, ensuring that services remain responsive to local needs and respectful of cultural practices.



KATHERINE: CELEBRATING HERITAGE AND NATURE

Katherine's program celebrates the region's rich cultural heritage and natural beauty. Clients regularly enjoy fishing trips, scenic picnics, and visits to heritage sites such as Edith Falls, which provide both recreation and social connection.

Within the centre, creative pursuits such as painting, jewellery-making, and puzzles offer opportunities for skill development, self-expression, and cognitive engagement. Our staff also work closely with local markets, cultural centres, and community groups to ensure clients remain active participants in Katherine's wider community.



NDIS SERVICES – NHULUNBUY

Nhulunbuy stands as a vibrant, multicultural hub where our clients and staff form a genuine community family. The introduction of a wheelchair-accessible bus has greatly expanded opportunities for community outings, enabling clients to access experiences previously out of reach.

Our dedicated staff, including colleagues from Timor-Leste and the Philippines, bring cultural richness, kindness, and warmth that are integral to our service. Their professionalism and empathy have fostered strong bonds that extend well beyond the workplace, ensuring clients feel valued, respected, and supported.



CARER SUPPORT SERVICES

With offices in Darwin and Alice Springs, our team provides supports and services to carers across the NT, including emergency respite, respite, and carer-directed packages.

In Darwin and Alice Springs, carers come together for morning teas that provide social connection, information-sharing, and peer support. Guest speakers from a range of services ensure carers remain well informed about the resources available to them.

Carers are also able to access counselling services, either face to face, over the phone, or online.

The Young Carers Program gives younger Territorians the chance to step back from their responsibilities, connect with peers, and build friendships.



A TERRITORY-WIDE COMMITMENT

From Howard Springs to Ramingining, Katherine to Nhulunbuy, and Alice Springs, Carers NT remains committed to ensuring no carer or care recipient is left behind. Together, our programs celebrate culture, nature, creativity, and community—delivering support that is practical, inclusive, and built on trust.

Above all, we are proud to walk alongside carers and their families, ensuring they have the strength, support, and connections needed to thrive across the Northern Territory.





03 COMMUNITY & EVENTS



NATIONAL CARERS WEEK OCTOBER 2024



October 2024 marked another significant National Carers Week celebration across the Northern Territory, with Carers NT hosting multiple community events that brought carers together for recognition, connection, and celebration.

Our coordinated approach ensured carers throughout the Territory felt valued and supported during this important national recognition period.

In Darwin, our celebration at Leanyer Recreation Park provided a wonderful morning of community connection from 10 AM to 12 PM on October 13th.

Katherine families gathered at The Y, Henry Scott Recreation Centre for an engaging celebration from 11 AM to 1 PM, while our Nhulunbuy community enjoyed pool activities and fellowship at the Nhulunbuy Aquatic Centre from 3 PM to 5 PM. Each event was carefully designed to reflect local community preferences while maintaining our consistent message of carer appreciation and support.

A particularly memorable highlight was our privilege of joining the Central Australian Aboriginal Women Choir (CAAWC) in Utju, where we shared traditional songs, delicious food, and powerful stories that strengthened our sense of community connection.

We extend heartfelt gratitude to Amabelle Labastida, Elder Care Support Coordinator with the Health Services Division, for organising this meaningful event and inviting Carers NT to participate in this cultural celebration.

Our internal recognition was equally important, with a delightful morning tea at our office to show appreciation for colleagues who worked tirelessly organising various events throughout the week.

The Nhulunbuy celebration deserves special mention for its incredible community spirit, with pool activities creating joyful moments of connection and a successful BBQ bringing everyone together.

We particularly thank Sodexo for their generous sausage donation, Tracy and Jarrod from Nhulunbuy Rotary Club for their expert grilling, and Nhulunbuy Corporation for ensuring everything ran smoothly.

These partnerships demonstrate the community support that makes our work possible and our events truly memorable.

NAIDOC WEEK 2024



Carers NT proudly "Kept the Fire Burning" during NAIDOC Week 2024, hosting a vibrant celebration on July 10th at the Wulagi Wellbeing Center that brought together clients, staff, and community members in recognition of Aboriginal and Torres Strait Islander cultures, histories, and ongoing contributions to Australian society.

This meaningful event exemplified our commitment to cultural respect, understanding, and celebration while strengthening connections between our diverse community members.

To honour the rich cultural heritage during NAIDOC Week, Carers NT gathered with clients from all Darwin respite houses at Wulagi House for an afternoon filled with traditional activities, delicious food, and genuine togetherness that celebrated the strength and resilience of First Nations peoples.

The celebration commenced with a heartfelt Welcome to Country delivered by Jeanneen McLennan, setting a respectful and inclusive tone that acknowledged the Traditional Owners of the land on which we gathered and work every day.

Following the traditional welcome, everyone enjoyed a delightful sausage sizzle lunch that provided opportunities for informal conversation, laughter, and community building across cultural and generational lines.

Our talented respite clients from the Tiwi Islands showcased their exceptional weaving skills, sharing traditional knowledge and techniques while performing a beautiful, heartfelt song about unity and belonging that moved everyone present.

The event reinforced the importance of cultural celebration, mutual respect, and community connection while providing our clients with opportunities to share their cultural knowledge and artistic talents with others.

This celebration highlighted Carers NT's ongoing commitment to cultural inclusivity and our deep respect for Aboriginal and Torres Strait Islander peoples, their cultures, and their ongoing connection to country throughout the Northern Territory and beyond.

ANNUAL CHARITY GOLF DAY 2024



Carers NT's Annual Charity Golf Days in 2024 highlighted the strength of community spirit, friendly competition, and collective action in support of carers across the Northern Territory.

Held at the Gove Country Club and the Palmerston Golf and Country Club in Darwin, both events brought together business leaders, community members, and golf enthusiasts united by a shared commitment to carers.

In East Arnhem, twelve teams teed off under perfect dry season skies at the Gove Country Club, where the atmosphere was filled with camaraderie and purpose.

The event was made possible through the generosity of Platinum sponsors Paywise Salary Packaging and Gallagher Australia, along with Gove Real Estate and other local prize sponsors.

Creativity shone through with the "Chix with Stix," whose vibrant costumes and themed carts captured the Best Dressed award, while the Club's staff and committee ensured the day ran seamlessly.

Darwin's event delivered equal success, with strong participation from Territory businesses and organisations. Great Northern Air Conditioning & Mechanical Services secured first place, with Bridge Toyota Darwin & Palmerston close behind.

Gallagher Australia was recognised with the Encouragement Award, and Spicers took home Best Dressed for their coordinated team spirit.

The day was further enlivened by spirited raffles and auctions, with generous contributions from local businesses, including Regina's Cleaning Services Darwin.

Together, these events raised significant funds and strengthened community connections, reinforcing the Territory's collective commitment to recognising and supporting carers.

More than just days on the green, they served as meaningful demonstrations of how communities can come together to celebrate, contribute, and make a difference in the lives of those who care for others.

ANNUAL CHARITY GOLF DAY 2024



CONNECTING WITH CARERS: OUTREACH & COMMUNITY VISITS



Being present within the community represents one of the most meaningful ways we connect with carers across the Northern Territory, taking Carer Gateway services directly to people who need them most.

Through expos, community visits, and information sessions, our team builds genuine relationships with carers, service providers, and local organisations while sharing valuable resources and answering questions about available support services.

Throughout 2024-2025, our community engagement efforts included participation in over 25 significant events across the Territory.

Notable highlights included the Welcome to Darwin DMFS Expo, which connected us with local defence families and generated two self-referrals, and the Festival of Women at Darwin Turf Club, reaching 1200 attendees while distributing merchandise and providing valuable information about our services. Our most successful single outreach event was the COTA Darwin Seniors Expo at Netball Stadium Marrara, attracting approximately 3500 visitors and generating six self-referrals.

This large-scale community engagement demonstrated the significant value of connecting directly with target audiences in accessible, familiar settings. Regional presence remained a priority, with successful participation in events such as the Katherine Show, CDU Open Day in Alice Springs, and various youth conferences throughout the Territory.

These events enabled us to reach diverse audiences while building awareness of young carer supports and general carer services across urban and remote communities. Our outreach activities consistently focused on providing practical information about Carer Gateway supports, aged care services, and NDIS assistance. Beyond formal events, our team regularly presented to organisations including the Australian Association of Social Workers, AMSANT, and various Family and Parenting Teams, ensuring professional networks remained informed about available supports.

Face-to-face engagement remains at the heart of our community connection approach, with our dedicated Outreach team planning and delivering events and information sessions for organisations wanting to learn more about Carers NT services. These personal connections often prove most effective in helping carers understand and access the support services available to them.

YOUNG CARERS PROGRAM UPDATES



In 2024–25, Carers NT's Young Carers program created meaningful spaces for connection, learning, and leadership development that addressed the unique needs of young people in caring roles. Across 18 in-person peer support group sessions, more than 210 young carers engaged in wellbeing, recreation, and skill-building activities throughout the Top End and Central Australia, providing essential breaks from caring responsibilities while helping young carers strengthen friendships and build resilience.

The Young Carers Advisory Council met twice in 2025, co-designing program priorities and guiding service delivery to ensure young voices remained central to program development.

Eleven young carers received award nominations, recognising their significant contributions to family and community, while Carers NT sponsorships enabled young carers to participate in the NT Youth Parliament Program, building confidence, leadership, and advocacy skills that will benefit them throughout their lives.

Recognition and achievement remained priority focus areas, with Carers NT hosting a dedicated Young Carers Recognition Evening to celebrate the 11 young carers nominated for the NT Young Carer Award. At the 2025 NT Young Achiever Award Gala Dinner, Carers NT proudly sponsored four young carer finalists and two family members each to attend, ensuring their contributions were acknowledged on a Territory-wide stage and demonstrating our commitment to celebrating young carer achievements.

Beyond direct support, 33 outreach events engaged over 5,200 community members, significantly increasing awareness of young carers while connecting families to available services.

These events included school visits, community expos, and culturally inclusive programs, ensuring young carers from diverse backgrounds felt seen and supported.

Young carers also accessed workshops on study skills, self-care, and recreational activities, helping them balance education and caring roles while maintaining their own wellbeing and development goals.



04 OUR PEOPLE



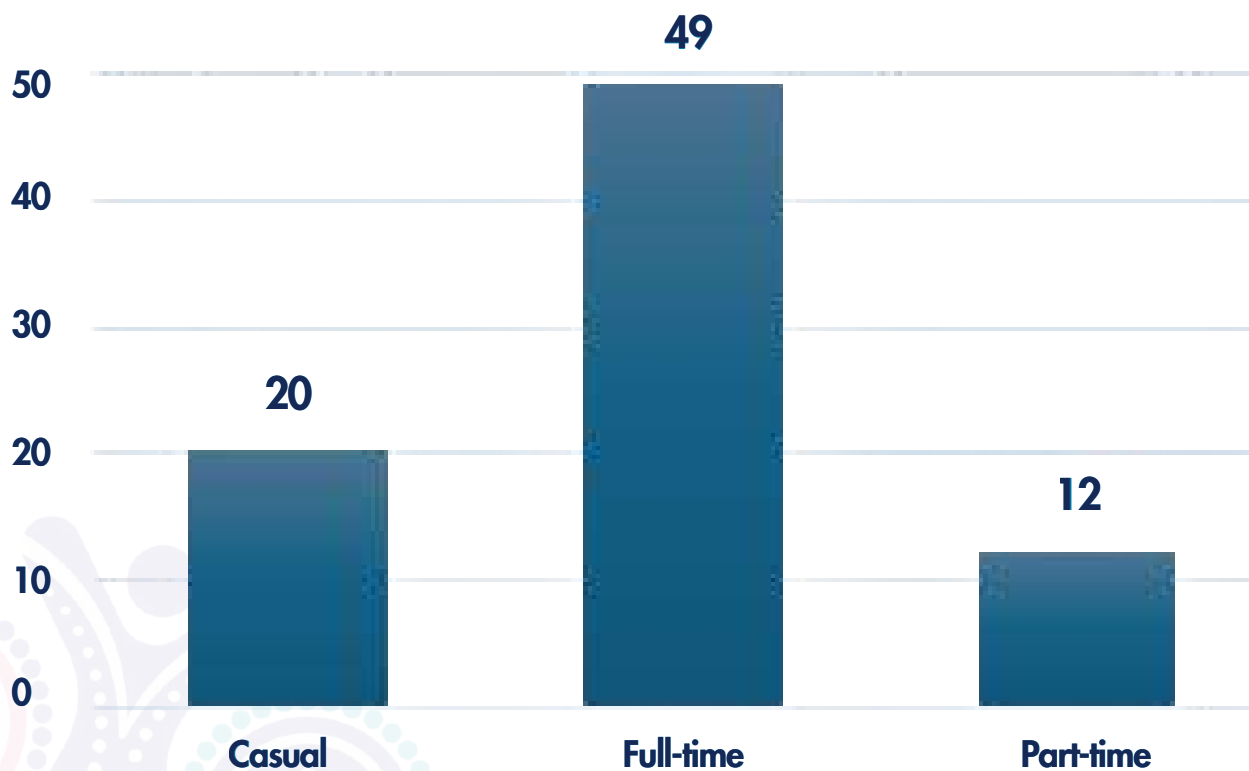
OUR PEOPLE STATISTICS - A

EMPOWERING COMMUNITIES THROUGH OUR PEOPLE

Carers NT has maintained its commitment to building a skilled and diverse workforce dedicated to excellence in service delivery. We have prioritised professional growth, employee wellbeing, and adherence to regulatory standards, ensuring our team is well-prepared and motivated to provide outstanding services. The following data highlights essential workforce metrics.

STAFF NUMBERS HEAD COUNT

Casual - 20 | Full-time - 49 | Part-time - 12



WORKFORCE COMPOSITION

At 30 June 2025, our team consisted of 81 dedicated staff members. This comprised 49 full-time positions, 20 casual employees, and 12 part-time roles, demonstrating a flexible employment structure that supports both organizational requirements and work-life balance for our staff.

Our team was strategically deployed across diverse service programs, showcasing our dedication to providing targeted services that address the unique requirements of our clients and participants. Our NDIS program represented our largest service area with 33 team members, highlighting our significant role in supporting Australians with disabilities.

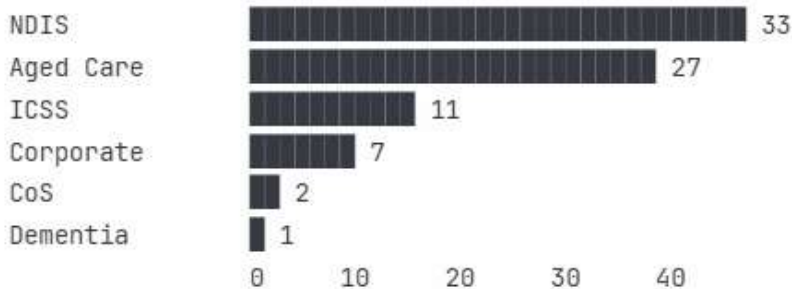
Aged Care services employed 27 professionals, reinforcing our commitment to delivering quality care for senior citizens across the Territory.

The Integrated Carer Support Services (ICSS) program operated with 11 specialized staff members, focusing on empowering carers in their vital roles. Our Corporate Services division, essential for organisational effectiveness, comprised 7 staff members including 3 finance professionals, 4 administrative support staff, and 1 dementia specialist. Additionally, 2 Coordinators of Support provided expert guidance to participants in developing and managing their support arrangements.

HEAD COUNT BY PROGRAM

NDIS - 33 | Aged Care - 27 | Corporate Services - 7 | ICSS - 11 | CoS - 2 | Dementia - 1

Program Staffing Allocation

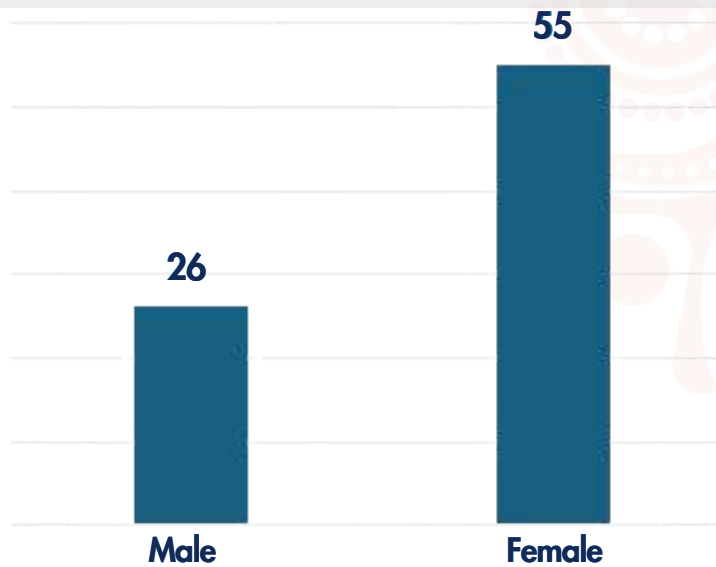


This staffing distribution reflects our strategic resource allocation across essential service delivery areas, ensuring adequate capacity within each program to achieve operational excellence and positive client outcomes

GENDER DIVERSITY

Our organisation demonstrates excellent gender diversity, employing 55 female and 26 male staff members. This composition reflects our commitment to fostering an inclusive workplace where diverse perspectives are valued and encouraged.

We understand that varied backgrounds and viewpoints enhance our service quality and strengthen our organisational effectiveness. Our continued focus on gender inclusivity creates a positive work environment and supports the comprehensive nature of our service offerings.



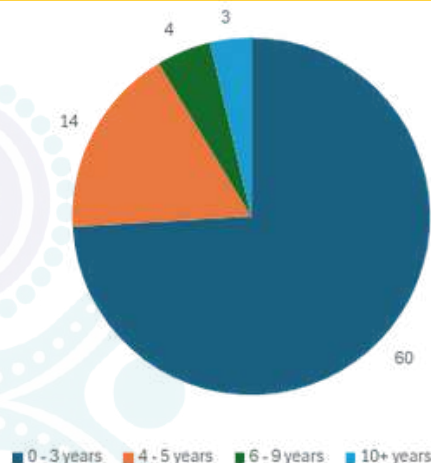
WORKFORCE DEMOGRAPHICS

Our team represents a broad spectrum of ages, bringing together diverse life experiences and professional perspectives. Our workforce age range extends from 20 to 76 years, with a median age of 37 years. This generational diversity strengthens our organisational capability and enables us to connect effectively with clients across all age groups, combining fresh innovation with seasoned expertise and institutional knowledge.

EMPLOYMENT DURATION

Our staff tenure profile shows varied service periods, with 60 team members completing 0 to 3 years of service, indicating our success in attracting new talent and maintaining workforce renewal. We have 14 employees with 4 to 5 years of tenure, contributing established expertise and stability. Four staff members have provided 6 to 9 years of dedicated service, while 3 long-serving employees have exceeded 10 years, representing valuable institutional memory and unwavering commitment to our mission. This tenure mix ensures we benefit from both innovative approaches and deep organisational understanding.

SERVICE DURATION PROFILE



OUR PEOPLE STATISTICS - B

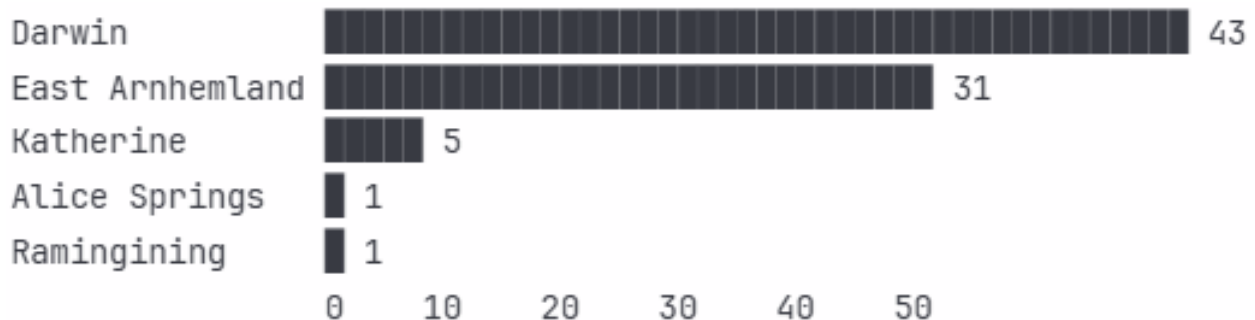
REGIONAL PRESENCE

Our workforce spans multiple locations throughout the Northern Territory, demonstrating our commitment to accessible service delivery across urban and remote areas. Darwin hosts our largest team with 43 staff members, serving as our primary operational hub.

East Arnhemland accommodates 31 team members, reflecting our significant investment in remote community services. We maintain smaller but important presences in Katherine with 5 staff, and single representatives in both Alice Springs and Ramingining, ensuring our services reach diverse geographical communities across the Territory.

HEAD COUNT BY LOCATION

Darwin - 43 | East Arnhemland - 31 | Katherine - 5 | Alice Springs - 1 | Ramingining - 1



INDIGENOUS REPRESENTATION

We are proud to employ 5 staff members who identify as Aboriginal or Torres Strait Islander peoples, demonstrating our commitment to cultural diversity and our deep connection to the Traditional Owners of the lands where we operate throughout the Northern Territory.

This representation enhances our cultural competency and strengthens our relationships with Indigenous communities we serve.

CARER GATEWAY STATISTICS

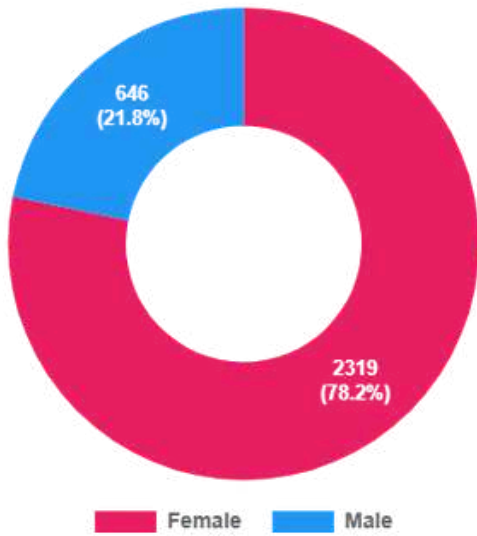
2,966
TOTAL REGISTERED CARERS

468
NEW REGISTRATIONS

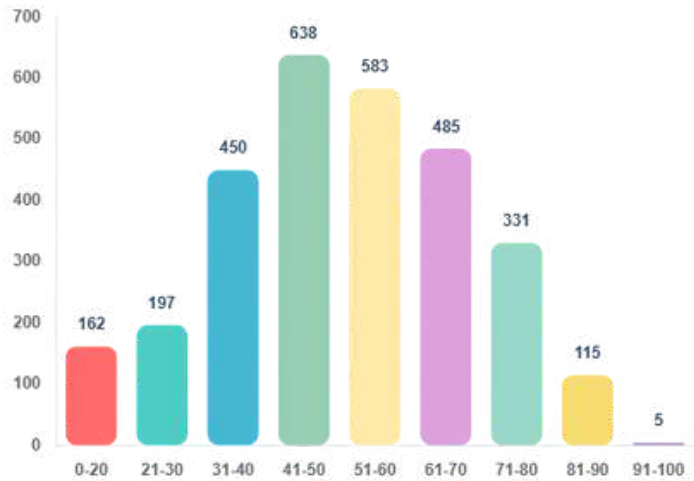
47
YOUNG CARERS

DEMOGRAPHICS OVERVIEW

Gender Distribution



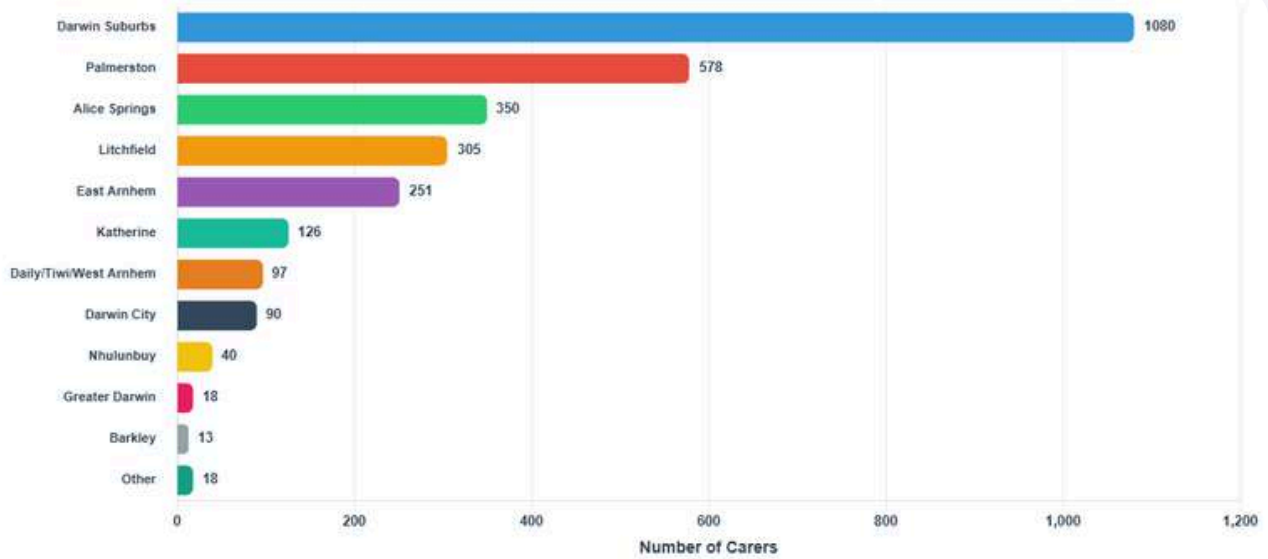
Age Distribution



MONTHLY NEW REGISTRATIONS

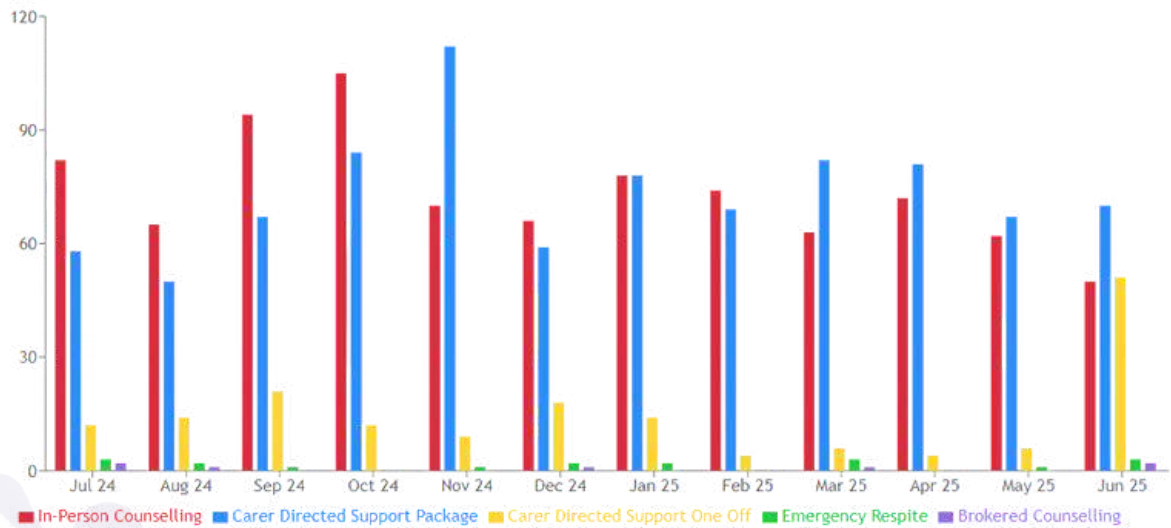


REGISTERED CARERS PER REGION



REGISTERED CARERS PER REGION

Service Sessions Throughout the Year



STRENGTHENING REMOTE CARE: WENDY HAYDOCK

Regional Respite Coordinator – Ramingining Day Respite



We are proud to spotlight Wendy Haydock, our Regional Respite Coordinator for Ramingining Day Respite, who exemplifies the dedication, community commitment, and professional excellence that defines our team.

With a proven track record of seizing opportunities while demonstrating passion, strong work ethic, and maintaining consistently high standards, Wendy has made caring for and supporting residents in Ramingining her chosen lifestyle, enabling access to all support services facilitated by Carers NT.

Wendy recently celebrated her seventh year in Ramingining, representing a significant milestone in our organisation's commitment to remote community service delivery and demonstrating the stability and consistency that remote communities need and deserve.

We are profoundly grateful for her dedication to becoming an integral member of the Ramingining community, building relationships and trust that extend far beyond her professional role.

Beyond her role with Carers NT, Wendy also serves as the Volunteer Manager of Ramingining Miyalkurunwung Op-Shop, where our care recipients are active members.

This additional community involvement creates valuable connections and community engagement opportunities that extend our impact and demonstrate Wendy's genuine commitment to the community she serves.

Wendy's journey in Ramingining demonstrates the deeply rewarding nature of remote community work, allowing our organisation to witness firsthand the positive impact that dedicated, consistent support can have on individuals and families in remote communities.

Her work in this challenging environment reinforces our commitment to ensuring that geographic location never becomes a barrier to accessing quality care and support services.

We look forward to supporting Wendy in continuing this important work for many years to come, as she represents the very best of our organisational values in action and demonstrates what can be achieved when professional expertise is combined with genuine community commitment.

FEATURING: RUSSELL AT 101 – A MILESTONE AT HOWARD SPRINGS

Regional Respite Coordinator – Ramingining Day Respite



On August 21, we had the tremendous honour of celebrating the 101st birthday of our wonderful client, Russell, at our Howard Springs centre. Reaching 101 years represents far more than just a number – it stands as a testament to a life filled with rich experiences, remarkable resilience, and accumulated wisdom that continues to inspire everyone around him.

Russell celebrated his special day surrounded by his Carers NT family, sharing laughter, joy, and of course, birthday cake, in an atmosphere that highlighted the importance of community, compassion, and providing an environment where every individual feels genuinely valued and celebrated. These precious moments of connection remind us exactly why we do what we do: to support, care, and celebrate the lives of those in our community while ensuring that every milestone, regardless of size, receives the recognition and joy it deserves.

At Carers NT, we are profoundly proud to walk alongside carers and clients every step of the way, ensuring that significant moments like Russell's 101st birthday are cherished and celebrated with the dignity and joy they deserve. Russell's positive spirit and remarkable strength continue to inspire our entire team, demonstrating the incredible resilience and wisdom that comes with a life well-lived.

On behalf of the entire Carers NT team, thank you for allowing us to be part of your extraordinary journey and for inspiring us all with your grace, strength, and enduring positivity. Vale Russell.



05 FINANCIAL PERFORMANCE 2024-2025



STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
Revenue			
Grants	2 (i)	7,200,063	6,958,167
Income from NDIS services	2 (ii)	6,228,565	5,282,016
Other income	2 (iii)	1,494,557	1,357,672
Total Revenue		14,923,185	13,597,855
Expenditure			
Advertising and promotion		50,689	55,936
Assets purchased <\$5,000		36,651	105,149
Audit / accounting fees		17,545	14,000
Bad debts		-	-
Board / governance expenses		62,087	53,880
Client support services		900,628	1,133,697
Computer expenses		176,898	186,341
Consultancy fees		263,600	98,513
Depreciation	7(ii) & 8	789,024	736,977
Director fees		102,484	63,116
Insurance		139,707	123,837
Interest expense		1,326	1,893
Interest expense on lease liabilities	7(ii)	35,826	38,828
Miscellaneous expenses		346,726	320,371
Motor vehicle expenses	3(i)	375,268	434,206
Postage, freight and courier		21,585	17,796
Rent	7(ii)	572,522	513,876
Repairs and maintenance		247,044	169,340
Staff costs	3(ii)	8,637,617	7,827,953
Telephone and internet		61,111	64,164
Travel and accommodation		311,743	370,524
Total Expenditure		13,150,081	12,330,397
Net current year surplus		1,773,104	1,267,458
Other comprehensive income		-	-
Total comprehensive income		1,773,104	1,267,458

The accompanying notes form part of these financial statements Page 3 of 26

STATEMENT OF FINANCIAL POSITION AS OF 30 JUNE 2025

	Note	2025 \$	2024 \$
Current Assets			
Cash and cash equivalents	4	7,141,340	3,319,342
Trade and other receivables	5	564,286	755,303
Other assets	6	58,227	68,446
Total Current Assets		7,763,853	4,143,091
Non-Current Assets			
Property, plant and equipment	8	6,171,976	5,471,808
Financial assets	20	5,000	5,000
Right-of-use assets	7	430,732	589,431
Total Non-Current Assets		6,607,708	6,066,239
Total Assets		14,371,561	10,209,330
Current Liabilities			
Trade and other payables	9	1,079,406	585,843
Other liabilities	10	2,626,354	538,857
Lease liabilities	11	302,254	295,563
Borrowings	12	10,000	10,000
Employee benefits	13	824,562	886,781
Total Current Liabilities		4,842,576	2,317,044
Non-Current Liabilities			
Lease liabilities	11	148,522	310,036
Employee benefits	13	134,969	109,860
Total Non-Current Liabilities		283,491	419,896
Total Liabilities		5,126,067	2,736,940
Net Assets		9,245,494	\$7,472,390
Equity			
Retained surplus		9,245,494	7,472,390
Total Equity		9,245,494	7,472,390

The accompanying notes form part of these financial statements Page 4 of 26

STATEMENT OF MOVEMENTS IN EQUITY YEAR ENDED 30 JUNE 2025

2025	Retained earnings \$	Total \$
Opening balance	7,472,390	7,472,390
Surplus for the year	1,773,104	1,773,104
Total Equity	9,245,494	9,245,494
2024		
Opening balance	6,204,932	6,204,932
Surplus for the year	1,267,458	1,267,458
Total Equity	7,472,390	7,472,390

STATEMENT OF CASH FLOWS YEAR ENDED 30 JUNE 2025

	Note	2025 \$	2024 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipt of grants		9,287,560	6,575,247
Other receipts		7,818,731	6,658,223
Payments to suppliers and employees		(11,877,953)	(11,258,092)
Finance costs		(37,152)	(40,721)
Dividends received		400	350
Interest received/other income		74,288	44,918
Net cash generated from operating activities		5,265,874	1,979,925
CASH FLOWS FROM INVESTING ACTIVITIES			
Proceeds from sale of property, plant and equipment		22,727	51,364
Payment for property, plant and equipment		(1,130,654)	(1,146,249)
Net cash used in investing activities		(1,107,927)	(1,094,885)
CASH FLOWS FROM FINANCING ACTIVITIES			
Repayment of lease liabilities		(335,949)	(323,068)
Repayments of bank loan		-	(8,000)
Net cash used in financing activities		(335,949)	(331,068)
Net cash increase in cash held		3,821,998	553,972
Cash and cash equivalents at beginning of financial year		3,319,342	2,765,370
Cash and cash equivalents at end of financial year	4	7,141,340	3,319,342

DIRECTORS DECLARATION CARERS NT

DIRECTORS' DECLARATION

In accordance with a resolution of the Directors of Carers NT Limited, the directors of the registered Company declare that, in the directors' opinion:

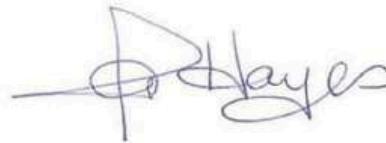
1. The financial statements and notes, as set out on pages 2 to 25, satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and:
 - a. comply with AASB 1060: General purpose Financial Statements - Simplified Disclosures for For-Profit and Not-for-Profit Tier 2 Entities applicable to the Company; and
 - b. give a true and fair view of the financial position of the registered Company as at 30 June 2024 and of its performance for the year ended on that date.
2. There are reasonable grounds to believe that the registered Company will be able to pay its debts as and when they become due and payable.

This declaration is signed in accordance with subs 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2022*

Director *Gail Marsh.*
Date *15/9/25.*



Director *Adam HAYES*
Date *15/9/2025*





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Independent Auditor's Report To the Members of Carers N.T. Limited

Opinion

I have audited the financial report of Carers N.T. Limited (the "Company"), which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the Directors' declaration.

In my opinion, the accompanying financial report of Carers N.T. Limited is in accordance with the requirements of the Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012* and the requirements of the *Corporations Act 2001*, including:

- (a) giving a true and fair view of the Company's financial position as at 30 June 2025 and of its financial performance for the year then ended; and
- (b) complying with AASB 1060: *General Purpose Financial Statements for For-Profit and Not-for-Profit Tier 2 Entities* ("Australian Accounting Standards – Simplified Disclosures"), and the *Australian Charities and Not-for-profits Commission Regulation 2022*.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of the Company in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including the independence standard)* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Information Other Than the Financial Report and Auditor's Report

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2025 but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



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Independent Auditor's Report (Continued)

Responsibilities of Management and Those Charged with Governance for the Financial Report

Management is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards – Simplified Disclosures, and for such internal control as management determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error. In preparing the financial report, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so. Those charged with governance are responsible for overseeing the Company's financial reporting process. The audit opinion expressed in this report has been formed on the above basis.

Auditor's Responsibilities for the Audit of the Financial Report

My objectives is to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

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Independent Auditor's Report (Continued)

Auditor's Responsibilities for the Audit of the Financial Report (Continued)

I communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during our audit.

I also provide the directors with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.

Awais Ur Rehman
Registered Company Auditor

Dated in Darwin on this 15th day of September 2025





06 ACKNOWLEDGEMENTS & RECOGNITION





Carers NT extends our deepest gratitude to the sponsors and partners whose support makes our work possible.

Your generosity enables us to expand services, reach more families, and make a lasting difference in the lives of carers across the Northern Territory.

We proudly recognise our valued sponsors for their commitment and generous support.



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